

	County of Sacramento Department of Health Services Division of Primary Health Policy and Procedure	Policy Issuer (Unit/Program)	JCH
		Policy Number	A09-1407
		Effective Date	07-04
		Revision Date	08-16
Title: Privacy of Care		Functional Area: Governance and Administration	
Approved By: Pamela Gandy-Rosemond, MSN RN CCHP Health Administrator			
Approved By: Scarlett Ong, BSN RN Clinic Manager			

Policy:

Privacy of care is maintained during all juvenile encounters that involve an exchange of information or treatment. The intent of this policy is to protect the minor’s dignity and encourage necessary and candid conversation between minors and health care staff and it is essential interactions or clinical encounters are conducted in private.

Procedures:

A. Confidentiality

1. Clinical encounters are conducted in private, without being observed or overheard by other detained minors or probation staff.
2. Verbal permission is obtained and gender-appropriate chaperon may be required in breast, rectal, pelvic or external genitalia examination.
3. Probation staff is present only if the detained minor poses a risk to the safety of health care staff:
 - a) Provide instructions on maintaining confidentiality to probation staff.
 - b) Privacy screens can be used for partial privacy when safety is a concern and complete visual privacy cannot be afforded.
4. Instructions on maintaining confidentiality must be provided for all encounters requiring an interpreter or assistive devices. This includes the following:
 - a) Language Barriers
 - b) Hearing Deficits
 - c) Speech Deficits
5. Instructions on maintaining patient information confidentiality is given to Probation staff during their orientation to the Academy and in their unit meetings.
6. Take extra precautions to promote confidentiality when providing medical care on units.
7. The use of Probation staff is limited to obtaining medical history from guardian/parent to get authorization to provide medical care and/or urgent situations only.

References:

Title 15, Article 8, Section 1407
NCCHC, YA-09

Attachments:

N/A

Contact:

N/A